

## Privacy Policy

VocFit.com

July 11, 2024

Please visit this website periodically to check for updates to our Privacy Policy.

Information we collect:

We collect information to provide better services to all of our users. We collect information in two ways:

- Information you give us. For example, the information you give us when you sign up for an Account or information you give us when you contact us for customer support. When you do, we might ask for Personal Information, such as your name, email address, telephone number, credit card or payment information, billing information.
- Information we get from your use of our app, services and communication with VocFit. We may collect information about the VocFit app and services that you use and how you use them. This information includes:
  - Device information
    - We may collect device-specific information (such as your hardware model, operating system version, unique device identifiers, and mobile network information including phone number).
  - Log information
    - When you use our services or view content provided by VocFit, we may automatically collect and store certain information in server logs. This may include:
      - details of how you used our service, such as your tasks.
      - device event information such as crashes, system activity, hardware settings, language, the date and time of your requests.
  - Location information
    - If the user provides explicit permission, user's location information might be collected as part of the service.
  - Unique application numbers
    - The unique application number of the VocFit app and information about your installation (for example, the operating system type and application version number) may be sent to VocFit when you install or uninstall that service or when that service periodically contacts our servers, such as for automatic updates.
  - Local storage
    - We may collect and store information (including personal information) locally on your device using mechanisms such as application data caches or application specific files.

How we use information we collect:

We use the information we collect from all of the apps, services and other communication with you to provide, maintain, protect and improve them, to develop new ones, and to protect VocFit and our users. We might also use this information to offer you tailored content or services.

When you contact VocFit, we may keep a record of your communication to help solve any issues you might be facing. We may use your email address or phone number to inform you about our services, such as letting you know about upcoming changes or improvements, or benefits.

We use information collected from your usage of our app and services to improve your user experience and the overall quality of our services. For example, by saving your language preferences, we'll be able to have our services appear in the language you prefer. In addition, we may use information collected from your use of VocFit for any commercial or non-commercial purpose, as long as your personal information is protected or de-identified. VocFit may process your personal information on a server located outside the state or country where you live.

If a user provides explicit consent (via electronic means), VocFit might provide personally identifiable information about the user to other users of VocFit's products or services (such as other users of the VocFit app) or to other third parties.